

Business Responsibility & Sustainability Report

(FY 2025-26)

SECTION A: GENERAL DISCLOSURES

I. Details of the listed entity

1.	Corporate Identity Number (CIN) of the Listed Entity:	L23209WB1921PLC004357
2.	Name of the Listed Entity:	Veedol Corporation Limited
		[formerly Tide Water Oil Company (India) Limited]
3.	Year of incorporation:	1921
4.	Registered office address:	Yule House, 8, Dr. Rajendra Prasad Sarani, Kolkata - 700001, West Bengal
5.	Corporate address:	Godrej Two, Pirojshanagar, 9 th Floor, Vikhroli, Mumbai - 400079, Maharashtra
6.	E-mail:	corporate@veedol.com
7.	Telephone:	033-71257700; 022-41130100
8.	Website:	https://www.veedolindia.com/
9.	Financial year for which reporting is being done:	1 st April, 2025 to 31 st March, 2026
10.	Name of the Stock Exchange(s) where shares are listed	The shares of the Company are listed on the National Stock Exchange. The shares are also traded on the Bombay Stock Exchange under permitted category.
11.	Paid-up Capital:	₹ 3.48 Crores
12.	Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report:	Shri Arijit Basu, Managing Director (BR Head) Telephone: 033-7125 7700; 022-41130100 Email: corporate@veedol.com
13.	Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together):	All the disclosures are made on standalone basis
14.	Name of assurance provider	Tirkha Consultants & Advisors LLP (Tirkha Consultants)
15.	Type of assurance obtained	Reasonable Assurance on BRSR Core parameter. Refer to the Independent Assurance Statement provided by Tirkha Consultants for the list of identified sustainability indicators covered under the assurance. Additionally, the same has also been indicated in the footnote of the respective indicators in the Report

II. Products/services

1. Details of business activities (accounting for 90% of the turnover):

S. No.	Description of Main Activity	Description of Business Activity	% of Turnover of the entity
1.	Manufacturing and selling	Lubricating Oils and Greases	100

2. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

S. No.	Product/Service	NIC Code	% of total Turnover contributed
1.	Lubricating Oils & Greases	19201	100

III. Operations

3. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of plants	Number of offices	Total
National	5	4***	9
International	1*	2**	3

*Includes manufacturing facility at Rotherham, UK, belonging to Company's acquired step-down subsidiary viz. Granville Oil & Chemicals Limited.

**Corporate office includes UK and UAE.

***For national offices it is Mumbai, Noida, Kolkata and Chennai.

4. Markets served by the entity:

a. Number of locations

Locations	Number
National (No. of States)	36 (includes 28 stated and 8 Union Territories)
International (No. of Countries)	6 Countries
The Company directly exports its products to six countries viz. Taiwan, Thailand, Sri Lanka, Bhutan, Bangladesh and Nepal. In addition, the company's wholly owned subsidiaries carry out sales and distribution activities across approximately 64 countries, either directly or through franchise partners.	

b. What is the contribution of exports as a percentage of the total turnover of the entity?

During the period under review, the Company's exports accounted for approximately 1.15% of the entity's total turnover. As this report pertains solely to the listed entity, the relevant details have been disclosed only in respect of the concerned entity.

c. A brief on types of customers

The Company has a diversified presence across both B2C and B2B business segments. Its robust retail distribution network in India comprises more than 500 distributors and dealers, effectively reaching over 50,000 retail outlets and workshops across the country, which caters directly to the customers of PCMO segment, agri segment etc. The industrial grade lubricant business is mostly B2B, with customers in industries like Sugar, Steel, Cement, General engineering and Manufacturing.

IV. Employees

5. Details as at the end of Financial Year:

a. Employees and workers (including differently abled):

b. Differently abled Employees and workers:

6. Participation/Inclusion/Representation of women

	Total (A)	No. and percentage of Females	
		No. (B)	% (B / A)
Board of Directors	10*	1	10
Key Management Personnel	3**	-	-

* Including Managing Director who is a KMP
** Comprising of Managing Director, Group Chief Financial Officer and Company Secretary

7. Turnover rate for permanent employees and workers

	FY 2025-26			FY 2024-25			FY 2023-24		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees (in %)	29	44	27	7	13	7	13	8	13
Workers (in %)	6	-	6	11	-	11	-	-	-

V. Holding, Subsidiary and Associate Companies (including joint ventures)

8. a. Names of holding / subsidiary / associate companies / joint ventures.

Sr. No.	Name of the holding / subsidiary / associate companies / joint ventures (A)	Indicate whether holding/ Subsidiary/ Associate/ Joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
1	Veedol International Limited Veedol International FZCO	Subsidiary	100	No
2	(formerly Veedol International DMCC)	Subsidiary	100	No
3	Veedol UK Limited ENEOS VCL India Private Limited (formerly ENEOS Tide Water Lubricants India Private Limited)	Subsidiary	100	No
4		Joint Venture	50	No

*Note: The Board of Directors vide its resolution dated 18th May, 2024 resolved to close the operations of Veedol Deutschland GmbH and dissolve the same with effect from 1st September, 2024. In terms of the law prevailing in Germany, the liquidation has now officially been entered in the German Commercial Register.

VI. CSR Details

9. a. Whether CSR is applicable as per section 135 of Companies Act, 2013: (Yes/No)

Yes, CSR is applicable as per Section 135 of Companies Act, 2013.

b. Turnover (in ₹) - ₹ 1546.96 Crores

c. Net worth (in ₹) - 794.03 Crores

VIII. Transparency and Disclosures Compliances

10. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes/No)	FY 2025-26			FY 2024-25		
	(If yes, then provide web-link for grievance redress policy)	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Communities	The Company actively works with local communities to gain feedback on its activities and address any issues, feedback, suggestions or grievances. In-person interactions and community gatherings are common forms of involvement, including a diverse range of community members. Currently, no official grievances have been raised during these sessions. Several suggestions and perspectives have been offered, which have been reviewed and implemented where possible. Community members can report problems to the Company at https://www.veedolindia.com/contact-us .	Nil	Nil	NA	Nil	Nil	NA
**Shareholders and Investors	The Company does not have any other form of issued securities other than equity shares. As such the shareholders are the only stakeholders, that will be dealt with under this section, in absence of any other form of investors. The Company has a proper system and process in place to ensure prompt redressal of shareholders' grievances as follows: - The Company Secretary is responsible for redressal of investor grievances. The contact details have been provided at the official website of the Company at the weblink https://www.veedolindia.com/assist-investor-grievances . - The Company on a regular basis monitors its centralized email id corporate@veedol.com for checking instances of investor complaints / grievances. - In addition to this the Company on a regular basis also monitors shareholders' grievances / complaints received by its Registrar and Share Transfer Agents viz. Maheshwari Datamatics Private Limited at contact@mdplcorporate.com . - Further the Company also monitors the SCORES Platform from time to time for checking instances of lodgement of investor complaints / grievances. This is in addition to the shareholders' complaints, if any forwarded to the Company by the Stock Exchanges. Additionally, the Company has displayed the SMART ODR link as well in the Company portal. - All these grievances / complaints are promptly attended to within time period as stipulated under the SEBI LODR Regulations.	Nil	Nil	NA	Nil	Nil	NA

